

Avyukta Intellicall

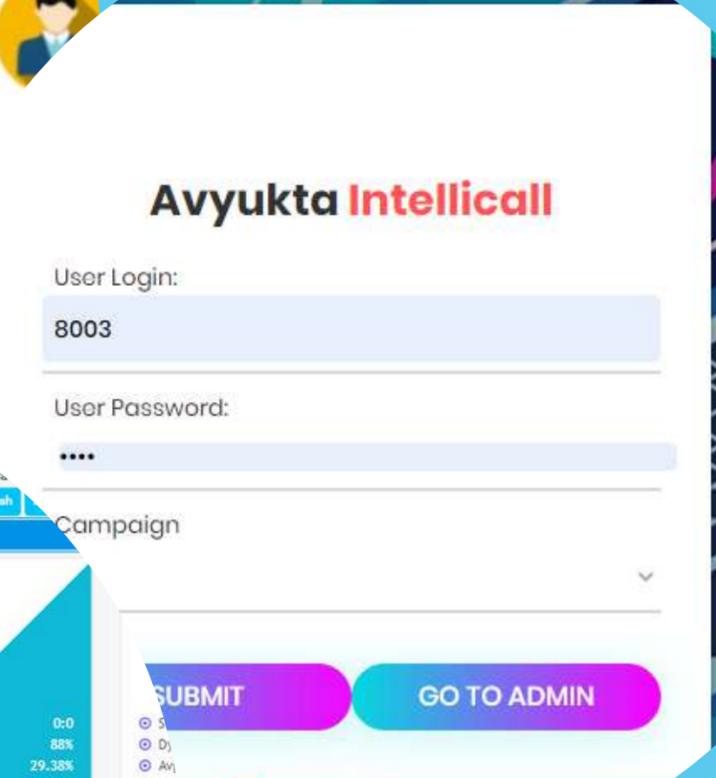
Dialer Software | VoIP | CRM | IVR | Software

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 www.dialerindia.com
www.dialerphilippines.com
www.callcentervoipdialer.com/





Who We Are

Started in 2008

Avyukta Intellicall Consulting Pvt. Ltd. is a global call centre and software service provider and till now has helped 1500+ businesses to set up their call centres and provided them with quality-oriented product applications, software, and CRM development units. The company is based in Jaipur, Rajasthan, but has 475+ Call centre clients across 9 countries





Mission

Our mission is to help as many companies as we can to enhance their presence all over the globe with our software and services

Vision

We believe in maintaining long-term relations with our clients by providing them A+ class services and solutions on and over our old knows “under- promise” and “over-deliver” policy / ies

Values

Our dialer and software services are always made keeping in mind what’s best for the client and his business.

MISSION, VISION, AND VALUES

What We Offer



Industry
Experts



All Possible
Techno-
commercial Models



24 x 7 x 365
Support



72 hours
Refund Policy



Free
Demo

1

CALL CENTER SOLUTIONS

- GSM/PRI-based Dialer for Domestic Set Ups
- VoIP Based Dialer for International Call centre setups

2

CTI/Hardware

- GSM Gateway
- PRI Card
- IP Phones
- USB Headsets
- Other Hardware needed for Call Center Setups

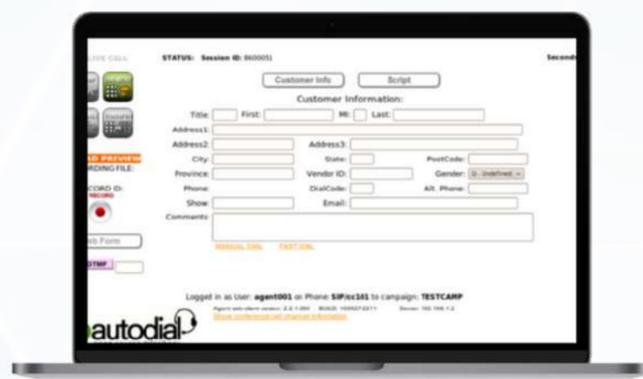
3

SOFTWARE SOLUTIONS

- App Development (Android, iOS, Web)
- Website Development
- API Integration
- E-commerce
- CRM (Upcomming)

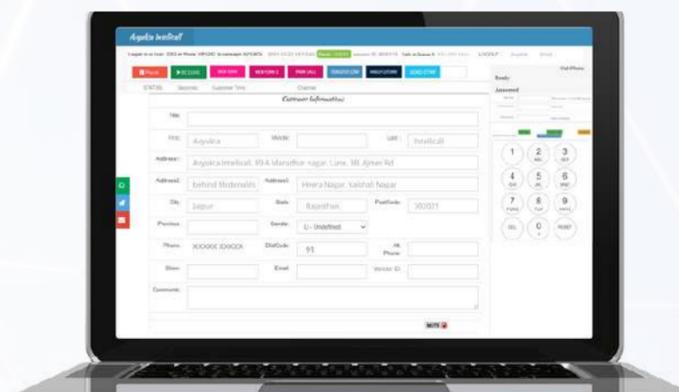


Avyukta e-Call Dialer Models



BASIC DIALER

- Low Price, Vanilla Vici / Goautodial
- One-Time Setup with ltd. 24X6 Support NOC tenure
- Additional Paid Per Hour Support
- Only Capex Models
- Customization on demand



ADVANCED DIALER

- Avyukta e-call Dialer with advanced features and easy-to-use
- OTP for Leads, Reports and Recordings for security
- Number Masking for lead protection
- Automated TL with alarms
- On event maintenance Triggering
- Optional Clustering / Load Balancing / Custom Email and SMS API Integration / CRM Integration



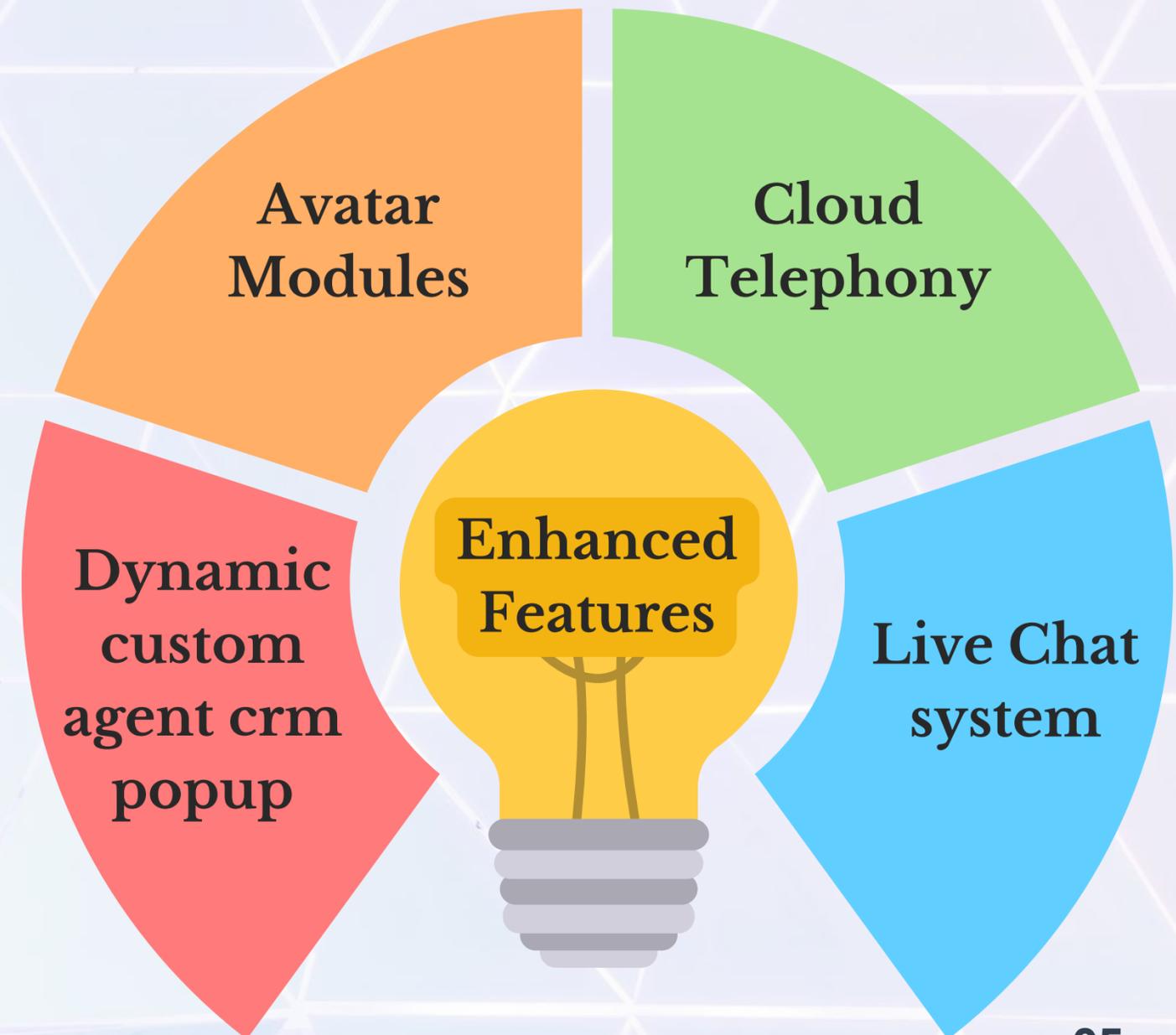
DIALER + VOIP MINS

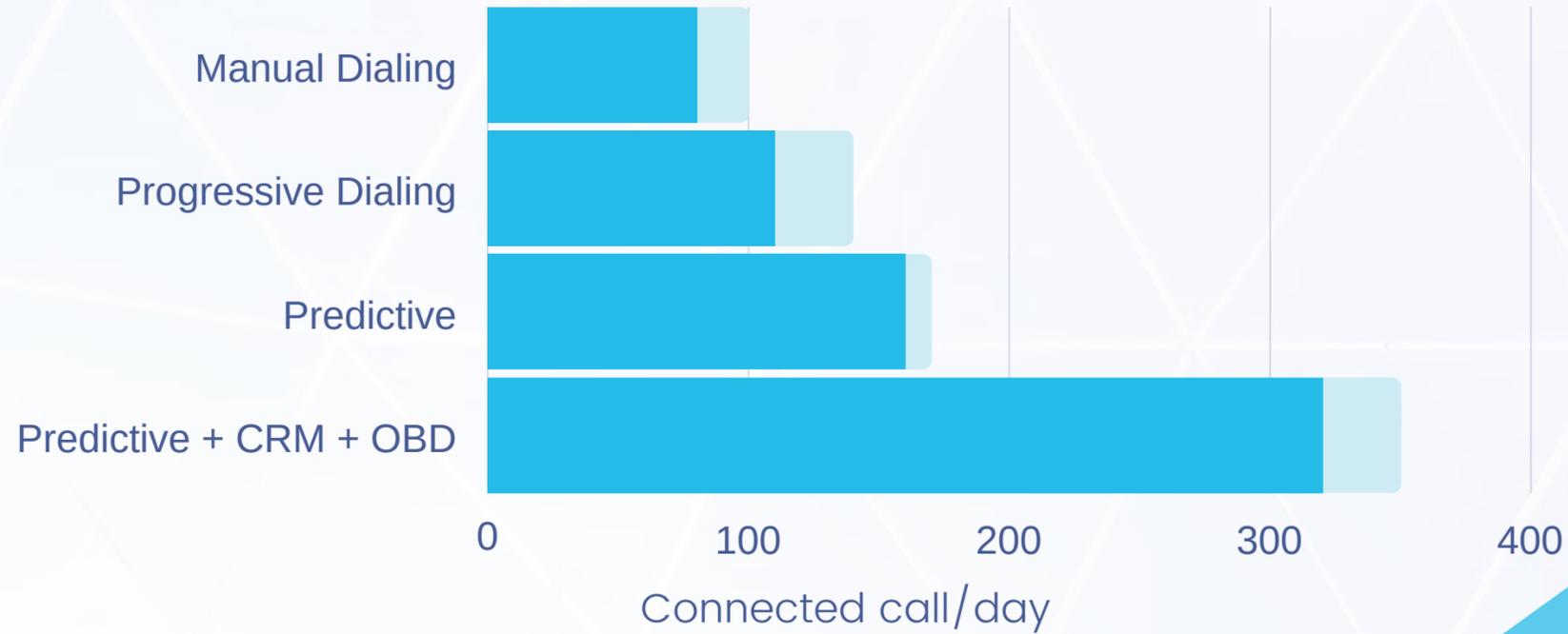
- Unlimited/Retail DoT VoIP + Free Dialer
- Transparent Pricing / All Models
- Room System for Multi tenants
- Pay as you Go Models
- Go Live with PD Calls in 2 Hrs
- 100 % Compliance Based
- DoT approved VoIP Minutes
- India-based 100 MB Premium Data Center for Compliance

What Dialer Suite includes?

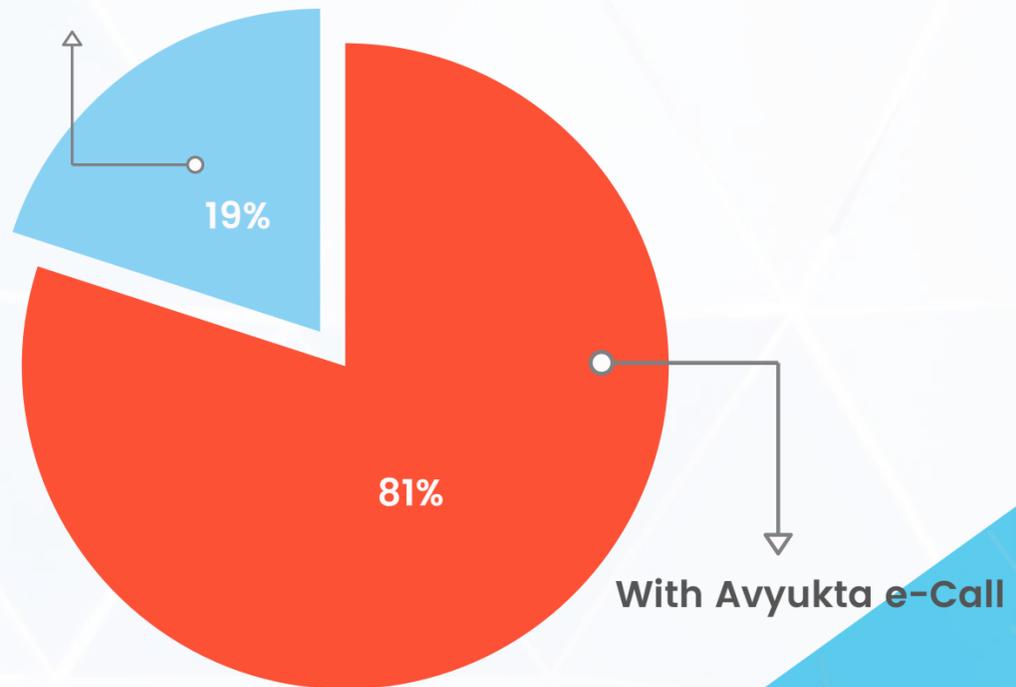


1. Direct Hello from Callee, Only Connected Calls
2. OTP / Masking on Leads
3. Recording / Reporting / Real Time Monitoring / Barge In
4. CRM / SMS / Whatsapp / LinkedIn / FB / Website / Ecommerce / API Integration
5. Hot Opt-in Leads / OBD / Press 1
6. Campaign / DID / Customer Care, Inbound ACD Pre / Post IVRS Tree/s, Cater to up to 80% of your client queries without Human Interaction
7. Custom*: CRM / API Integration for SMS, Email, Zoho, Salesforce, SugarCRM, Lead Squared, Bitrix, e-Commerce Portals, and Websites or Cloud Telephony





Without Avyukta e-Call



Call Center's efficiency

Avyukta e-Call Dialer increases call center efficiency by 4x





**Avatar
Modules**

**WhatsApp
Integration**

**Custom
Pop-up**

**Additional
Features**

**SMS API / SMS
GSM Gateway /
Intl SMS**

**Telecom Billing
Solutions**

**Automated
Team Leader**

**Email
Integration**

**OTP-based lead
verification**

CTI Hardware



Headphones

Call centre Headphones

We provide premium quality headphones with USB jack, and noise cancellation, of all brands like Sennheiser, Plantronics, Dasscom, Vonia etc.



Server

Servers

Servers with different configurations and Brands like Dell, Lenovo etc .



PRI CARDS

1, 2, 4, 8 Ports

PRI Cards with/without echo cancellation of all premium brands like, Allo, Sangoma, etc.



**GSM
GATEWAY**

4, 8, 16, 32 Ports

We offer brand new GSM gateways of brands like Dinstar, Synway, OpenVox, etc.



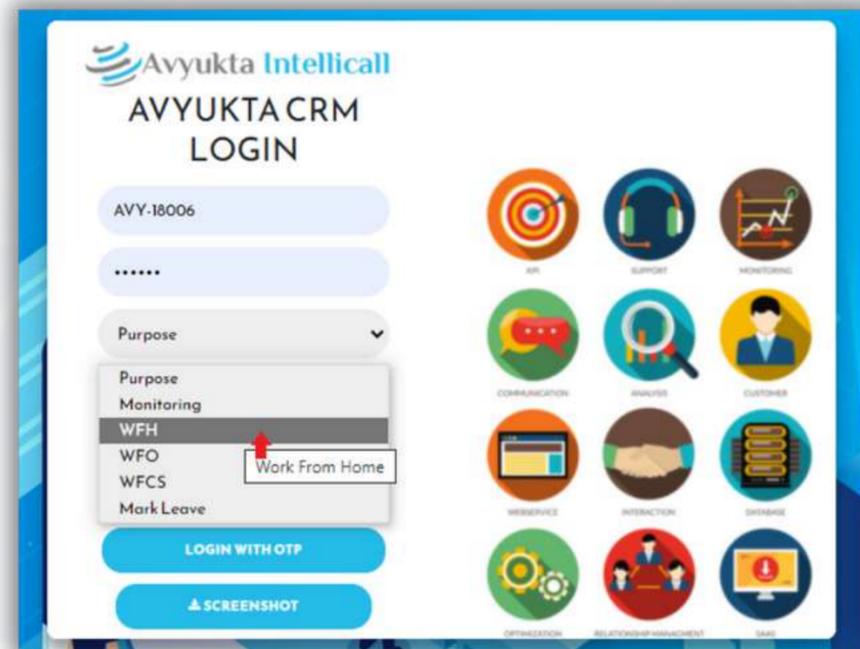
IP PHONES

VoIP Phones

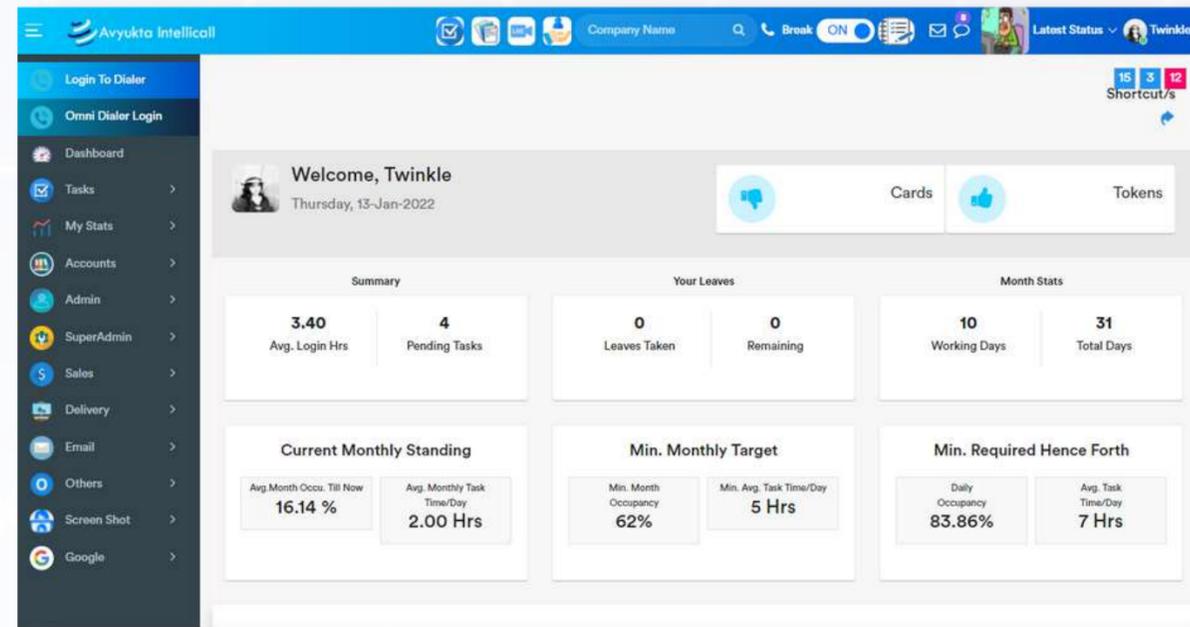
Make phone calls through internet with IP phones of leading brands like Grandstream, Yealink, Akuvox, etc.

Avyukta e-call Omnichannel CRM

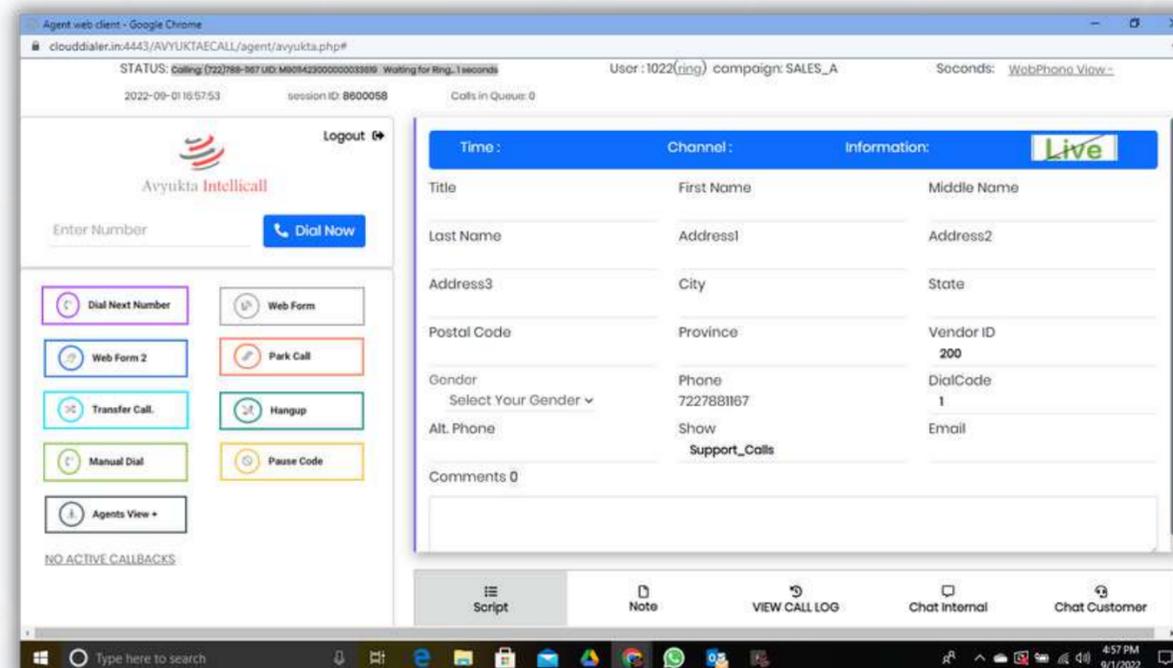
Upcomming...



CRM Login with Work From Office /Home/ Client Site/ Monitoring or Mark Leave



Task Dashboard with a summary of pending/assigned/escalated Tasks



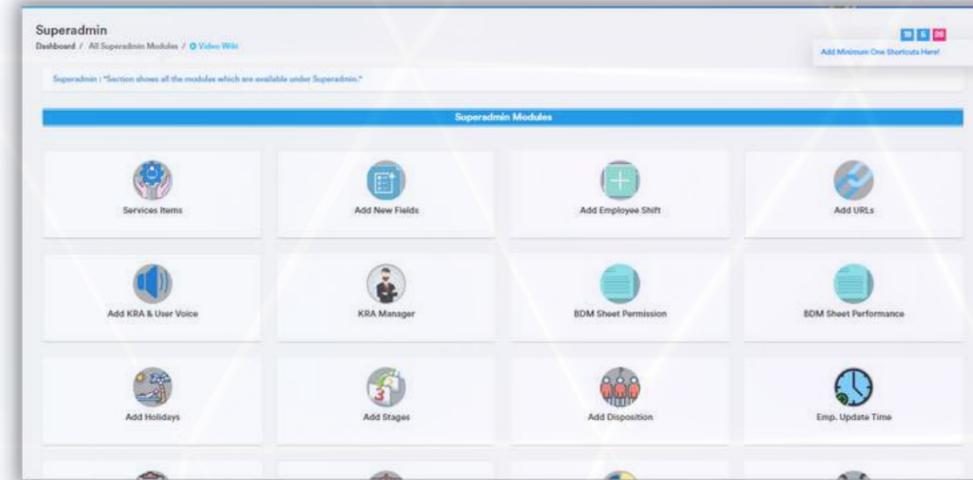
Dialer Login with auto pop-up on CRM Login

Avyukta e-call Omnichannel CRM

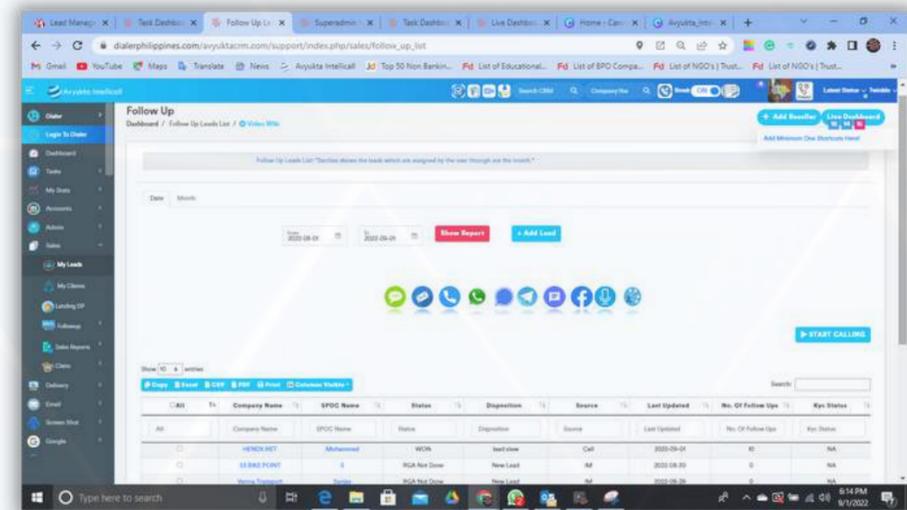
Upcomming...



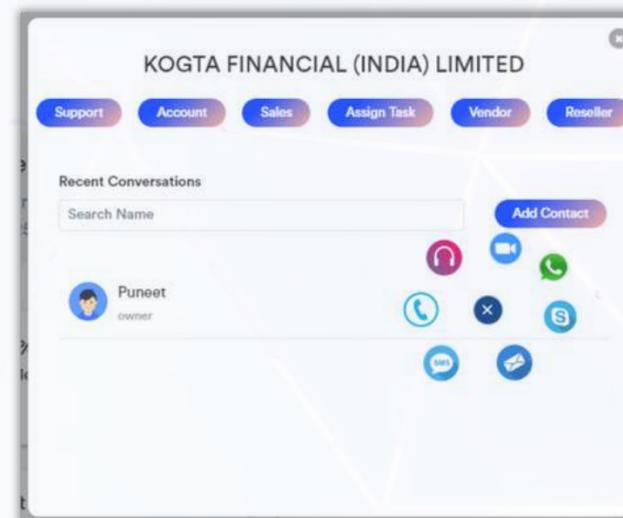
Live Dashboard with live location, Real-Time View from single/ Department wise/ CCTV. Tracking agent's Task, location, break time etc.



Superadmin Modules with 25+ types of Reports/ Functions.



Lead management CRM with Omni channel, Contact your leads by any means to get in touch and clousure



Omnichannel with masking feature, no need to share your leads/ vendors contact with your employees



Why choose Us?



No Blame game

Single Vendor coordination for Dialer/DoT VoIP / CTI / CRM



Best Quality and prices

Lower than your lowest bidder, customized CRM, IVRS, Asterisk development at most affordable costs, with free live demo and money bank guarantee



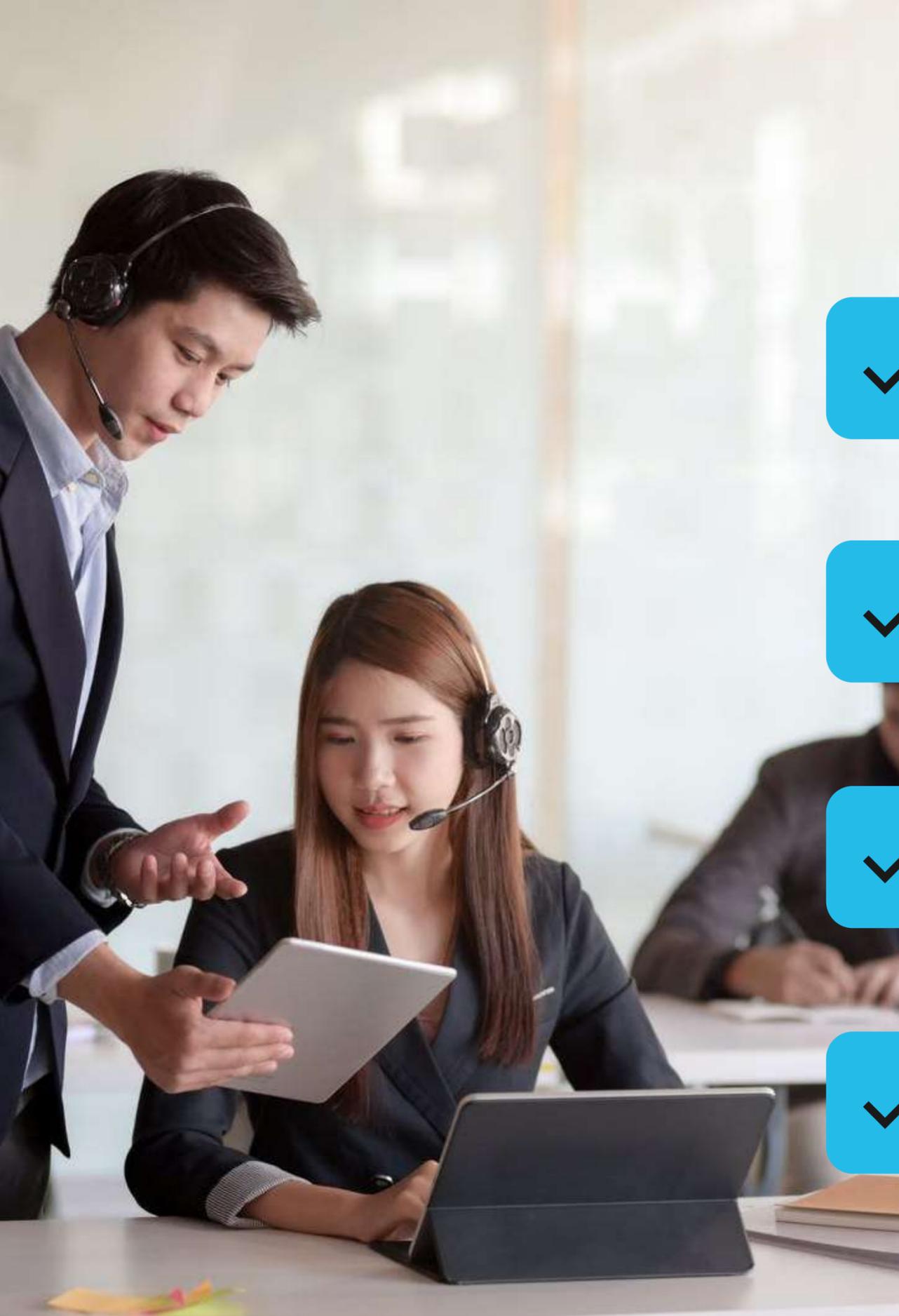
Risk Coverage and Dexterity

All Opex/Capex to based techno-commercial models, start with 5000 INR. 12+ Yrs of experience, 2500+ BPO setups in more than 9 countries



Expert and Creative team

We've talented developers, 25+ Asterisk Engineers, Designers and Marketers available 24x7 Support NoC





Additional Links:

Avyukta Dialer Webinar:

Dialer Demo: <https://www.dialerindia.com/video/Avyukta-Dialer-Webinar-Demo.mp4>

All: <https://www.dialerindia.com/dialer-tutorials.php>

[Mention your registered number with us or 9549999916 to check confidential Videos]

Avyukta e Call Dialer Feature List:

[https://www.dialerindia.com/downloads/Avyukta e Call Feature List.pdf](https://www.dialerindia.com/downloads/Avyukta_e_Call_Feature_List.pdf)

Upcoming New Dialer (GTM Scheduled Soon):

<https://www.youtube.com/watch?v=tK4f87RQKQg>

OUR CLIENTELE

We've helped well known brands all over the world with our telephony and call center solutions





Keep in touch

Avyukta Intellicall



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